

Analyst

The Patricia Seybold Group is a small, collegial firm that provides customized consulting, publishes strategic Information Technology research weekly and monthly, and holds executive level workshops. We have an immediate opening for an experienced Analyst. The Company is located in Boston's North End waterfront and is accessible via public transportation. We are an Equal Opportunity Employer.

Research areas encompass information technology solutions that improve customer experience, making it easy for customers to do business; e.g. customer analytics, cross-channel customer experience, portal deployment, customer service or customer self-service. You will:

- Stay abreast of developments in your research area
- Maintain relationships with vendors in your research area
- Update the existing research reports in your research area, publishing 6 reports per quarter
- Participate in selling research and consulting services

We prefer people who have helped organizations implement software solutions.

Please submit a sample of your analytic writing with your resume. Thank you!